

Care: Cleaning and care instructions for industrially oiled parquet surfaces, in accordance with DIN 18356

Oiled surfaces emphasise the individual structures of different types of wood. These breathable surfaces impress with their refreshing natural quality.

Your parquet has been treated with high-quality Hesse oil products. The surface, predominantly composed of natural oils, resins and waxes, is resilient and durable.

To ensure that you enjoy your individual parquet for years to come, please observe the following:

Indoor climate

Wood is a natural product - it lives and changes when the room temperature and humidity fluctuates.

A balanced, not-too-dry indoor climate is recommended for humans, as well as for natural wood surfaces.

The room temperature should remain at a consistent 18 - 22 °C, with a relative ambient humidity of 50 - 60 %.

Excessive or insufficient humidity either causes the wood to swell or causes gaps to form in the parquet,

for which the manufacturer cannot assume liability.

Hygrometers for determining the level of humidity are commercially available.

Flowers and water containers on radiators improve the indoor climate.

Changes in the color of the wood due to exposure to light is normal and attests to the authenticity of the natural product.

Initial care (especially for sealed surfaces, but also applicable for oiled surfaces)

The initial care process adds an additional protective layer to a new parquet floor. It serves as a protective layer for the actual sealing layer and guarantees extended protection of the top surface from the time of installation.

Cleaning and care instructions:

Dry cleaning:

Vacuuming with a suitable parquet attachment or sweeping with a suitable broom is generally sufficient for daily cleaning of all oiled parquet surfaces.

Wet cleaning in the event of more stubborn dirt

Use a soft cotton, leather or microfibre cloth. Dampen the towel with water, wring out and damp clean.

Please note the manufacturer's instructions regarding the concentration of cleaning agents to be used. Sharp household cleaners or abrasive substances are not suitable.

Test the product on an inconspicuous area of the floor before full-scale application.

Maintenance cleaning

The surface is cleaned and maintained at regular intervals in one process, using suitable cleaning and care products.

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Initial cleaning:

Over time, maintenance cleaner residues and stubborn dirt accumulate on the parquet surface. In extreme cases, this creates a greasy, sticky layer of grime that not only looks dirty but may also potentially cause accidents!

This stubborn dirt must be removed with special cleaning agents!

Refreshing/repair

Oiled surfaces have their own appeal, but they do need some care from time to time.

Since the oils used are often also natural products that degrade slowly by natural processes, and/or by the intended use of the parquet, which may cause the oils and products to sink further into the wood, the surface must be regularly refreshed in a timely manner, using appropriate material!

Maintenance cleaning:

Preparation	Clean loose dirt from surface	Vacuum, broom and any necessary dirt removal products.
Using what?	Hesse PROTECT-CLEANER PR 90	
How?	For lesser soiling , dilute the cleaner in water in the ratio 1: 100 (100 ml Hesse PROTECT-CLEANER PR 90 to 10 l water). For heavier soiling or for more intensive care, mix up a higher concentration, up to a maximum of 1 : 10 (100 ml Hesse PROTECT-CLEANER PR 90 to 1 l water).	Wipe this solution wet (not drenched, but damp). Stain removal: Coffee, tea, milk, salt, urine, blood, water, e.g. with Hesse PROTECT-CLEANER PR 90 For shoe cream, footprints, grease and oils, use e.g. Hesse OIL-THINNER OV 89
Then what?	Surface can be used normally after it dries	

Initial cleaning:

Preparation	Clean loose dirt from surface	Vacuum, broom and any necessary dirt removal products.
Using what?	Hesse INTENSIVE-CLEANER PR 91 or Hesse REMOVER OS 5600	
How?	Hesse INTENSIVE-CLEANER PR 91 In the event of heavy soiling , dilute with water up to a mixing ratio of max. 1 : 10 (100 ml INTENSIVE-CLEANER PR 91 to 1 l water). For the cleaning of HYDRO lacquer surfaces or for lesser degrees of soiling , use	Wipe damp using the cleaning solution, wipe clean using clean water and let dry thoroughly. Mop the floor with this cleaning solution and let sink in for 5 min.

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	<p>a mixing ration of 1 : 500 (20 ml INTENSIVE-CLEANER PR 91 to 10 l water).</p> <p>Hesse REMOVER OS 5600 Add 1 l Hesse REMOVER OS 5600 to 5 l cleaning water. The application quantity and infiltration time should be gauged so that no swelling of the wood occurs!</p>	<p>Then mop the surface again with clean water to remove the dissolved coating and any potential remover residue.</p> <p>Make sure that the surface does not get too wet during mopping! If necessary, apply the cleaning solution for the recommended application time, then loosen and remove the dirt with a single-disc sander with a white pad. Then mop the surface again with clean water to remove the dissolved coating and any potential remover residue.</p> <p>Allow the surface to dry sufficiently!</p>
Then what?	Repeated maintenance care (with PROTECT-CLEANER PR 90) or Refresh/repair.	

Refresh

Preparation	Clean loose dirt from surface, then clean thoroughly!	Vacuum, broom and any necessary dirt removal products. Let surface dry thoroughly!
Using what?	Hesse AQUA-REFRESHER OE 5670	
How?	The material should be diluted with water and applied in a 1 : 1 solution! The concentration of the product depends on the severity of the wear marks in the parquet floor that is to be refreshed and can, if necessary, be increased accordingly! The more the area has been affected, the greater the concentration of AQUA-REFRESHER that should be applied!	Spread uniformly thinly over the floor with a suitable mop, or similar. The last spread should be applied in the direction of the growth/grain! Do not wipe clean!
Then what?	The surface can be lightly used after about 2 h and fully used after about 16 h.	

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Repairs

Preparation	Clean loose dirt from surface, then clean thoroughly!	Vacuum, broom and any necessary dirt removal products. Let surface dry thoroughly!
Using what?	Hesse NATURAL-SOLID-OIL GE 11254	
How?	Apply with a trowel and work in after a short exposure time, using the single-disc sander with the white pad. Remove excess oil with a designated cloth. For more heavily used oil surfaces, Hesse NATURAL-SOLID-OIL GE 11254 can also be hardened in a ratio of 10 : 1 with 100 : 4 with Hesse OIL-HARDENER OR 5180!	In the event of partial improvements/repairs: Work in oil manually using a fine (generally white) sanding fleece. Buff away excess oil using a soft cotton cloth. Finish buffering with the grain.
Then what?	The surface can withstand normal use after around 1 day.	

Important for all treatments:

Test the planned treatment on a less visible area first in order to make sure that the desired cleaning/care effect will be achieved. **Observe manufacturer's instructions!**
Oils have different effects on the parquet surface's appearance! Therefore, using an unobtrusive area to test whether the desired effect can be achieved is essential!
If possible, always maintain the entire surface at one time to preserve your parquet floor's uniform look.

Safety instructions: Risk of self-ignition.

Certain oils may cause the oil-soaked cloths and sanding fleeces to spontaneously ignite. **Observe manufacturer's instructions!**

After use, please either hang up cloths and sanding fleeces to dry in a ventilated area until they are completely dry or store them in a water-filled container!

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To maintain the oiled surface's beauty for as long as possible:

- Avoid standing water caused by leaking flower pots, vases or damp dishes.
- Avoid standing water caused by high temperatures such as pots, cigarette burns or candle wax etc.
- Avoid damages caused by sharp-edged objects.
- If possible, do not add layers with a gummed or latexed underside.
- These substances may cause discolouration.
- Never use abrasive, aggressive, highly alkaline or solvent-based cleaners. They may destroy the surface over time.
- If at all, only use suitable microfibre cloths to clean the parquet. Unsuitable microfibre cloths have the same effect as fine sandpaper and permanently destroy the oil surface.

Note:

This information is purely advisory and is based on the best knowledge available after careful research in line with current state of the art technology. This information is not legally binding. We also refer you to our Terms and Conditions.

The material safety data sheet as per atenblatt gemäß Verordnung (EG) Nr. 1907/2006 wird zur Verfügung gestellt.